

## Feature Codes

The numbering plan of the IPitomy IP PBX is almost completely open to customization. This is a list of codes that are required when feature buttons are not programmed to accomplish the operation.

Code	Then Enter	Function Description	Notes
*8* + Ext		Whisper	
*9* + Ext		Listen	
3* + Ext		Invoke Follow-Me for Ext	Dials the Extension's Follow-me destination(s)
4* + Ext		Call VMBox Cascading List	Use to test Cascading Notification List operation
99		Group Call Pickup	n/a
99 + Ext		Directed Call Pickup	n/a
923	Mailbox password	Access your VMB	(when no button is available)
924	Mailbox# password#	Access a VMB from any extension	Use from someone else's phone
926	wait for prompt... first letters of person's name	Company Directory	Access Company Directory
**+ Ext		Group Page or Extension Page	Multicast Paging impacts network traffic less. Note multicast paging is configured by

multicast  
ext # and does  
not use \*\*.

\* +                      Transfer to  
Ext                      this                      Direct to VM  
                                 extension's              Transfer  
                                 VMB

## Forwarding Feature Codes

Code	Suffix	Function Description	Notes
*91		PBX Call Forward	Use to Enable or Access PBX-CFWD
*92		PBX CFWD Destination	Use to input FWD destination
*90		PBX Call Forward Disable	Use to Disable PBX-CFWD

## Day Night Mode Feature Codes

Code	Then Enter	Function Description	Notes
*0	n/a	Go to Schedule Mode	n/a
*1	n/a	Go to Day Mode	n/a
*2	n/a	Go to Night Mode	Ext must be assigned Operator "http://wiki.ipitomy.comY"http://wiki.ipitomy.com
Press Day/Night button	0	Go to Schedule Mode	Ext must be assigned Operator "http://wiki.ipitomy.comY"http://wiki.ipitomy.com
Press Day/Night button	1	Go to Day Mode	Ext must be assigned Operator "http://wiki.ipitomy.comY"http://wiki.ipitomy.com
Press Day/Night button	2	Go to Night Mode	Ext must be assigned Operator "http://wiki.ipitomy.comY"http://wiki.ipitomy.com

## Active Call Feature Codes

Code	Then Enter	Function Description	Notes
#*	Ext Number + #	Attended transfer	Allows you to announce the call
##	Ext Number + #	Blind transfer	Just transfer the call.
*#		Call Record	Press again to stop recording. Recordings end up in your voicemail box work folder.

## ACD Feature Codes

Code	Suffix	Function Description	Notes
0*			

		Pause Phone in Queues	Use instead of "http://wiki.ipitomy.comPause"http://wiki.ipitomy.com button (ABC+extno). Only works if phone extension is a group member and only works on group calls.
1*		UnPause Phone in Queues	Use instead of "http://wiki.ipitomy.comPause"http://wiki.ipitomy.com button (ABC+extno). Only works if phone extension is a group member and only works on group calls.
0* + Agent Number	Agent Number	Pause Agent	Doesn't pause phone
1* + Agent Number	Agent Number	UnPause Agent	Doesn't UnPause phone
2*		Agent LogIn	PBX SW Ver 4.6.1 and greater, previously Agent Number is required
2* + Ext		Log Agent In at Ext	
3*		Agent LogOut	PBX SW Ver 4.6.1 and greater, previously "http://wiki.ipitomy.comone-shot login"http://wiki.ipitomy.com

## Conference Feature Codes

Code	Function	Description
*	ConfRm Feature Menu	Accesses the features available while in conference
*1	Mute/UnMute	
*2	Lock/UnLock	Only available to the Conference Administrator
*3	Eject Last User	Only Available to the Conference Administrator
*4	Decrease Conference Volume	
*6	Increase Conference Volume	
*7	Decrease User Volume	
*9	Increase User Volume	
*8	Exit Menu	

**NOTE: Volume adjustments are incremental, so for anything more than a single level of adjustment it's best to access the conference feature menu by dialing a single \* then using the volume adjustments within the menu.**