

Music File Format

We have found that music files work best in both MOH and Prompt applications when formatted as:

**Wave ("http://wiki.ipitomy.com.wav"http://wiki.ipitomy.com), PCM-Signed, 8-bit, 8khz mono OR
Non-variable bitrate mp3**

Music File Volume

There are no tools in the PBX to adjust MOH volume. If the customer needs louder/quieter MOH, it is advised to use software like Audacity or Wavepad to adjust and save the file at the new level, and load that file into the PBX.