

# Q Manager Version 1.4 Update - 3/19/2013

## Changes

- Automatic screen pop functionality added
  - ◆ In order to enable you must enable automatic screen pops (under CTI->Screen Popup click Enable Automatic Popups). Then next to the URLs that you wish to have pop up automatically, you check the last column that says "http://wiki.ipitomy.comAuto Pop Inbound"http://wiki.ipitomy.com
  - ◆ Note this functionality will send the URL when an Inbound call is connected to your extension. Any other popups will have to be manually invoked.

## Bug Fixes

- Voicemail status text is no longer editable or selectable.

## Known Issues

- None

# Q Manager Version 1.3 Update - 2/21/2013

## Changes

- Added Number of Voicemail messages in inbox to extension display
- Added Conference bar for viewing conferences. Right Click on a conference and press View to open a Control window for a particular conference.
- Added local call API. If you wish to have an application call a phone number, you can send a web request to Q Manager at

`http://localhost:<configured port>/index?dial=<phone number>`

do not include anything but digits in <phone number> and exclude the '<' and '>'. Note you need to enable this under Settings -> CTI. Note configured port is set up in Q Manager under CTI.

- Added Screen Pop URL functionality. You can set up a list of URLs in Queue Manager and then right clicking on a call that you are on allows you to send call parameters to the specified URL. The parameters are as follows:
  - ◆ {0} = CID Number
  - ◆ {1} = CID Name
  - ◆ {2} = Dialed Number (for inbound calls)
  - ◆ {3} = Logged in Agent (your agent in Q Manager)
  - ◆ {4} = Your Extension number.
- Note you can import Screen Pop Urls from a global list on the PBX. This will be available in next PBX Software update due out early next week.

## **Bug Fixes**

- Fix for issue with transfer to vm in some cases
- Fixed display issue with toggle buttons in Win 8 (forwarding, auto forward, and recording buttons).
- Fix for listen whisper permissions
- Fix for disconnect when you enable autoforward and are idle for extended period.

## **Known Issues**

- None